Date	User	1-	Owner / Manag		Auto			
7/1/04 (ATAREMA	10		er	-	Interviewe		Product LD
77	1110244	I EL	WARDO		Son	ZAVADO	_	25% Soy Aces
			Type of Clea	mino I	Performe	d		
-			(Circle	One C	only)			
Gen	eral Purpose egreasing		Broke Cleaning					Code on the
	Greibnig					9		Carburdor & Fuel Inject System Cleaning
Curr	ent Product	Current	Weekly Usage	No	Maak II-	ng Product	_	
JOHNSON F	AS HEAD		arcs/SHOP	1-6	LA TUE	S SHEET		Fest Product Weekly Usa;
			7 -1.01	1//	INL	3 SHEET		1-can
	Question		17.		Tise	r's Respon	***	
Did it clean	oufficiently.					a recapor	130	
Did it clean sufficiently		4ES				617		
Did you like the delivery rate						_		
			YES					
	Did you like the delivery pattern		YES					
Did it dry sufficiently			YES				_	
Did it adversely effect substrates			163					
metals, plastics, painted surfaces etc)			NO					
Did the pro	Oid the product have a smell		465				_	
Did it have:	an objectionable	odor	NO		-		_	
Did it leave	an unacceptable	residue		_	_		_	
Did it have	too much foam		NO	_				
Cleaning ve	ISUS CUITERIT PROV	net	NO					
(Lerrible, alm	lost as good, as or	od better)	AS 6000	+				A - 1 2 - 12
Dia you use	more volume th	an your	The second second second			_		
Current clear	ner		No		19			
Did way 12-	mger to clean		NO					
Would row I	the product		465			-	_	
Would you	buy the test prod	nct	YES		197 f - 3			
home or per	sonal use	uct for	uce					
Would you l	ouy your current	product	4ES					
tot nome or	personal use		465					
Would you s	witch to the test	product		-			_	
if less exper	sive, if more ex	mensive)	MAYSE.					
only the test	lean adequately i product	f you had	YES					
Jser Comme	nts							
	uments							

Date	User		TG BLU€ Pwner/Manag		Interviewe		Product I.D.	
6/14/00	RECUE MENAS	GE	74		en Zavap	er. "	25% 24/9ccroy	
	97.96.79		Type of Clea	ning Peri				
	General Purpose B Degreasing				Engine Degressing	Car	buretor & Fuel Injectic System Cleaning	
Curren ACCETANT TO BINAILLE (Current Product Current V		Veekly Usage	The Control of the Co	ch. Using Product	Test Product Weekly Usa		
				L. C. C.	, care	112	71.42	
	Question				User's Respon	ase		
Did it clean sufficiently		465	23					
Did you like the delivery rate								
Did you like the delivery pattern		465						
Did it dry sufficiently		465						
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)		NO.						
Did the product have a smell Did it have an objectionable odor		4E5						
			NO					
	an unacceptable res	idue	NO					
Cleaning ve	rsus current product post as good, as good,	- Toward	NO					
	more volume than		NO AL	4051				
Did it take l	onger to clean	- 3	NO	-				
	the product		465					
	buy the test product		469					
home or per			465					
for home or	buy your current pro personal use		405					
(if less expe	switch to the test pre- ensive, if more expe	nsive)	NO		2310.000			
Could you o only the test	clean adequately if y t product	ou had	4ES,					
User Comm	ents						12000	

Date User		Owner / Manag	ger	Interviewer	Pre	oduct LD.		
11/04 KEN	M	TKG HANK	er J	24 24300		£7/467		
		Type of Cle	ening Porfe	rmad				
		(Circle	One Only	n wew				
General Purpose		(Circle One Only) Brake Cleaning Engine Degreasing Carburetor & Fuel Injection						
Degreasing	1 .			- Prof. casing	System	Cleaning		
Current Product	Current '	Weekly Usage	No. Mech	. Using Product	Test Product V	l'aultu Henn		
MOG BRAYG CLEANS	a - c	Anglak,		4	2-01-45	reckly Usage		
Question		1		User's Respon	150			
Did it clean sufficiently				-				
and sufficiently		465						
Did you like the delivery rate		YES						
Did you like the delivery pa	ttern	465	-		_			
Did it dry sufficiently								
Control of the Contro	965							
Did it adversely effect subst	rates	NO						
(metals, plastics, painted surfaces, etc) Did the product have a smell								
Did it have an objectionable odor		465		-				
		NO						
Did it leave an unacceptable	residue	NO						
Did it have too much foam		40		Name of the last o				
Cleaning versus current prod	luct.	argi tiligi						
Terrible, almost as good, as go Did you use more volume the	od, better)	AS GOO	DOR	BETTER				
aurent cleaner	an your	10						
Did you like the product				-				
Would you have the test produ	uet		-	- / - /				
Would you buy the test prod	not for	76						
ome or personal use	not tol	we						
Would you buy your current	product	100						
or home or personal use	Service Services	465						
Vould you switch to the test	product	Control of the Contro				_		
if less expensive, if more ex	pensive)	465						
ould you clean adequately i	f you had	·wr						
Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test produce Would you buy the test produce would you buy your current or home or personal use Would you switch to the test if less expensive, if more ex Could you clean adequately in only the test product	product product product	465 465 465 465 465 465 465						

Date	User		Owner / Manage	r	Interviewer Product 1		
4/340g	Scert	ITA	a Martin	7 7	an Zamo	re	13596 Soy /ACC
					77.50	-	The Cod
			Type of Clear				
Ge	ocral Purpose	1	Circle (Circle Cleaning	One Only			
	Degreasing		rane Cleaning	1	Engine Degreasing	(C	rburetor & Fuel Inject
-							System Cleaning
Cu	rent Product	Current	Weekly Usage	No. Meci	L Using Product	Test	Product Weekly Usas
	Question						
					User's Respon	ise	
Did it cle	old it clean sufficiently		11-			_	
N. 4	*		985	-2-2-7			
Did you like the delivery rate			965	-			
Did you I	ike the delivery pa	item				_	
Oid it dry sufficiently		9ES					
			463				
Did it adv	ersely effect subst	rates					
Did the re	lastics, painted sur roduct have a smel	rtaces, etc)	NO.				
			465				
	id it have an objectionable odor id it leave an unacceptable residue		NO				
Did it lear	ve an unacceptable	residue	NO				
	e too much foam		NO				
Terrible -	versus current prod	fuct.					
Did von n	almost as good, as go se more volume th	ood, better)	AS GOOD				
urrent cl	caner	ин уош	NO				
	longer to clean		NO			_	
Did you li	ike the product		465		-	_	
Vould yo	u buy the test prod	huct	465	~		_	
Would yo	u buy the test prod	uct for	16.2				
ome or p	ersonal use		465				
rould yo	u buy your current	product	Name				
Vould we	or personal use u switch to the test		465				
f less ex	pensive, if more ex	product			CC-100 1007		
ould you	clean adequately	if you had	about BE	2 a/1	at For The	TILE 1	sory Vaux Ci
nly the to	st product	Lyoungu	466				David & Contact of the Contact of th
	AND THE PERSON NAMED IN COLUMN					_	
ser Com	ments						
	Comments						

Date	User		Owner / Manage	er	Interviewer	-	Product LD.	
13/01	Norman	Tre	Newson	1 to	ZAVADA	-L	3590 by Account	
							1.00	
			Type of Clear	ning Perfor	med			
Ger	eral Purpose	F	rake Cleaning	One Only)	de D	1		
1	Ocgreasing		- Creating	En	gine Degreasing		arburetor & Fuel Injection System Cleaning	
Curr	rent Product	Current V	Veekly Usage	No Mark	FI-1 70 1			
		-	Veekly Usage No. Mech. Using Prod			Test Product Weekly Usas		
	Overtion							
Question			U	ser's Respon	ise			
Did it clean sufficiently		4ES	- 1. S. F.			_		
Did you like the delivery rate				_				
Did you like the delivery pattern		965						
Did it dry sufficiently		465						
Oid it adversely effect substrates		465						
metals, pl	astics painted or	raies	NO ·					
metals, plastics, painted surfaces, etc) Did the product have a smell		46.5			-			
	an objectionable		NO					
	e an unacceptable		-					
	too much foam	realting	NO				- Andrews	
	ersus current pro	duct	NO					
Terrible, al	most as good, as g	ood, better)	ALMOST OF	0 15	Como			
Did you us	e more volume ti	nan your			SCION			
current cle			40					
Did it take	longer to clean		140		D.F.			
Vonta	the product		465					
Would you	buy the test prod	luct	965					
ome or ne	buy the test processonal use	uct for	we					
Would you	buy your current	product	465					
or home o	r personal use		YES					
Would you	switch to the tes	product	160		_			
if less exp	ensive , if more e	xpensive)	MYSE TE	1300 2				
Could you only the tes	clean adequately	if you had	CKC,	-	Crasse.			
Jser Comm		in the state of th	76.7	77				
			The state of the state of					

Date	User	Owner	Rose /	DRIVE.		
13401	Atta Luis	NECK	, Lizhinger	Interviewe		Product LD.
	6-6-6-5	MICIC		Jan ZANADE	-L	35/05-1/ACCAL
		Tvi	pe of Cleaning	n. c	-	
		-31	(Circle One	reriormed		
G	cneral Purpose	Brake Ch	caning	Engine Degreasing		
	Degreasing		-	Engine Degreasing	Cart	oretor & Fuel Inject
Cu	rrent Product	Commenter			-	System Cleaning
	a substitution of the subs	Current Weekly	Usage No.	Mech. Using Product	Test Pr	odnet Weekly Usas
7		1-CAN			1-01	
	Question				COVER CONTRACTOR	
	The second second			User's Respon	se	
Did it cle	an sufficiently		_			Name of the last o
0'1		46	S			
Did you l	like the delivery rate					
Did you l	ike the delivery patte	465	>			
		469	5			
Jia it ary	sufficiently	465				
Did it adv	crsely effect substrat	Ac.				
metals, p	lastics, painted surface	es etc) NO	7 0			
nu me pi	roduct have a smell	No				
Did it hav	e an objectionable od	or YO				
id it leav	ve an unacceptable re	1.2				
id it hav	e too much foam	NO NO				
Icanino	versus current produc	NO				
emble a	linest as good se good	house de				
act Acti II	SC more volume than	vom	Good			
TITEMI CIC	aner	NO				
id it take	longer to clean	140				
id you lil	ke the product	1115				
ould you	buy the test product	465				
ould you	buy the test product	96.5				
me or pe	TSOmal use	1111		A STATE OF THE STA		
ould you	buy your current pro	duct				
потпе о	I Dersonal use	1415			10-1000	
ould you	switch to the test pro	duct				and the second second
ICSS EXD	ensive if more gross	· o lanin	KALOGE			
mo you	clean adequately if you	nu had	- Autoria			
		465				
er Comm	ents a 10			444		
Cark	evel well	an Zhon	Ale Per	ly values		
				- values	_	
an mereda						
nager Co	mments					

Automotive Aerosol Field Testing Interview Date User Owner / Manager Interviewer Product I.D. 6/34/04 AVHITAD 35%509/400 read 6 AUSPEL Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degreasing Carboretor & Fuel Injection Degreasing System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage 1-CAM 1-CAN Question User's Response Did it clean sufficiently 965 Did you like the delivery rate 455 Did you like the delivery pattern 405 Did it dry sufficiently 4ES Did it adversely effect substrates (metals, plastics, painted surfaces, etc) NO . Did the product have a smell NO Did it have an objectionable odor 10 Did it leave an unacceptable residue NO Did it have too much foam NO Cleaning versus current product. (Terrible, almost as good, as good, better) AS GOOD Did you use more volume than your NO current cleaner Did it take longer to clean NO Did you like the product 465 Would you buy the test product 465 Would you buy the test product for

Could you clean adequately if you had only the test product	465
User Comments ,	brattle leaking restores
Manager Comments	

46.5

965

465

home or personal use

for home or personal use

Would you buy your current product

Would you switch to the test product (if less expensive, if more expensive)

Engine Degreasers

Automotive Aerosol Field Testing Interview Date User Owner / Manager Interviewer Product LD. ARMENI HON TAVADIL ACT SCREBTED Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Degreasing Engine Degressing Carboretor & Fuel Injection System Cleanin Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage NA NIA 2-CAUS Ouestion User's Response Did it clean sufficiently 985 Did you like the delivery rate 9ES Did you like the delivery pattern YES Did it dry sufficiently N/.4 Did it adversely effect substrates (metals, plastics, painted surfaces, etc) ME Did the product have a smell NO Did it have an objectionable odor MC t leave an unacceptable residue NO Did it have too much foam NO Cleaning versus current product. (Terrible, almost as good, as good, better) AS GOOD Did you use more volume than your current cleaner COULD NOT KNOCE Did it take longer to clean NO Did you like the product 465 Would you buy the test product 465 Would you buy the test product for home or personal use 465 Would you buy your current product for home or personal use 465 Would you switch to the test product (if less expensive, if more expensive) NO, PREFER BELK PRODUCT Could you clean adequately if you had 965 only the test product User Comments BEST OUT OF ALL 7-TEST PRODUCTS ger Comments

Date	User		Owner / Mana	ger	Interviewe	al.	Product LD.
4/13	ARMAN	/	ARMAN		JON ZAVA		KYZEN
					SUL TOWA	29.6	SCROSSI CLEMENT
		2201 222 1111	Type of Cle (Circle	aning P			
	General Purpose Degreasing		Brake Cleaning		Engine Degreasing	Ca	rburetor & Fuel Injection System Cleaning
Cun	Current Product Current		Weekly Usage	No 3	fosh Vicina Post	100	
			Weekly Usage No. Mech, Using Product			Test	Product Weekly Usage
	10.00					/-	CAN
	Question				User's Respo	nse	
Did it clean sufficiently							
			NO				
Did you like the delivery rate		465				-	
Did you like the delivery pattern							
			YES				
Did it dry sufficiently		N/A			-11 - 1 T		
Did it adve	rsely effect subst	rates					
Did the	astics, painted sur	faces, etc)	40				
Did the product have a smell		465	- 6396				
	Did it have an objectionable odor		NO	23/27			
Did it leav	an unacceptable	residue	NO RTNSE	O			
	too much foam		NO				
(Temble, al	ersus current prod most as good, as go	ood, better)	TERRIBLE			_	
Did you us current clea	e more volume th	an your	NA				
Did it take	longer to clean		465				
Did you lik	e the product		NO				
Would you	buy the test prod	uct	NO	-			
Would you	buy the test prod	uct for					
nome or pe	rsonal use		NO				
Would you	buy your current	product	1				-
Would won	personal use		NO JES				
if less eva	switch to the test ensive, if more en	product	3-02-0				
Could you	clean adequately	fron had	NO				
only the tes	t product	it you had	NO.				
Jser Comm		EAN	1770,				
danager C	omments						

Date	User	(Owner / Manager Interviewe			Product I.D.	
15/04	ARMEN	At	MEN	For.	ZNADIL		
				ning Performed One Only)			
General Purpose E Degreasing			rake Cleaning	Engine Degre	rasing	Carburetor & Fuel Inject System Cleaning	
Cu	Current Product Current		Veekly Usage	No. Mech. Using Pro	oduct Te	st Product Weekly Usage	
	Question			User's I	Response		
Did it cl	ean sufficiently		NO		10.00		
Did you like the delivery rate		463					
Did you like the delivery pattern		4ES					
Did it dry sufficiently		NA					
(metals,	lversely effect subst plastics, painted su product have a sme	rfaces, etc)	NO				
Did it ha	ve an objectionable	odor	NO				
	ave an unacceptable	residue	NO N/A	RENSEP			
	ve too much foam		NO	desired and the second			
(Terrible	yersus current pro almost as good, as g use more volume th	ood, better)	TEPATALE				
current o		ian your	N/A				
Did it ta	ke longer to clean		465	Self-contracts — —			
Did you	like the product		NO				
Would y	ou buy the test pro-	luct	NO				
home or	ou buy the test pro- personal use		NO				
for home	ou buy your curren or personal use	2,511.00.100.000	463				
(if less e	ou switch to the tes xpensive, if more of	expensive)	NO				
	ou clean adequately test product	if you had	NO				
User Co		CHL N	OT GOOD CH	could to co	CAN E	MOSTARS	

ite	User		Owner / Manag	ger	Interviewer		Product LD.
1/24	ARMEN	1	RUEN	CUEN JON ZAVAL		TC !	AUST L 7749
			Type of Cl	oning D			
			(Circ	le One Q	errormeg		
G	cueral Purpose		Brake Cleaning		Engine Degrensing	Co	rburetor & Fuel Inject
	Degreasing					-	System Genning
Cu	rrent Product	Current	Weekly Usage	No. M	ech. Using Product	Tart Bu	Anna William ST
					/	2	CANS
	Question				User's Respons		
Did it als	an sufficiently				Osci s Respons	se	
Did it car	an surnciently		19ES				
Did you	like the delivery ra	te					
Did you	like the delivery pa	attern	465 965	-			
Did it dry sufficiently			- 240				
Did it ad	versely effect subs	trates	NIA				
(metals,)	plastics, painted su	rfaces, etc)	NE				414
Did the product have a smell			NC				
it have an objectionable odor			NO		-		
	ve an unacceptable	e residue	INC, Brise	:0			
Did it hav	ve too much foam		IXC BINGS	10			
Cleaning	versus current pro	duct.					
Did you	almost as good, as good as good as go	ood, better)	HELLUST A.	5 600	CA		
current cl	caner	han your	1111				
Did it tak	e longer to clean		N/d				
	ike the product		NC 4CS				
	on buy the test proc	hiet	465 965				
Would yo	u buy the test proc	net for	76-3				
home or p	octsonal use	101	965				
Would yo	tu buy your current	t product	100				
for home	or personal use	Product	965				
Would yo	ou switch to the tes	t product	70-				
if less ex	pensive , if more e	xpensive)	NE CISES	02			
Could yo	n clean adequately est product	if you had	465	File	CRESTALK		
User Com	CLLAN OK NULTZ-RIKE	Bot	PROFER 1	SOZX	PRODUCT DE	ies ₁ 3	OCK FOR
	THE PURP	(25- /)	E GISTASTAI	70-			
ager	Comments					-	

	Owner / Manager Interviewer		riewer	Product LD.		
	RMEN		Jon ZAUNDITE			
	MIEN	JON /	LAUADIT	MARKETEM CIME		
	Type of Cl	eaning Performed				
	(Circ	le One Only)				
I	Danks Clausia					
	-		2	Carburetor & Fuel Injecti System Cleaning		
Current V	Veckly Heads	No Mash Tislus D	1			
	, cange	/ Using Prod	16	st Product Weekly Usage		
				I-CAN		
		Heer's D	ocnonco			
		OSCI S K	cspouse			
	U. C					
	76>					
	OK					
m	av					
	2016					
	N/A					
es	1 110					
metals, plastics, painted surfaces, etc) Did the product have a smell						
lor						
sidue		50	1111			
	NA		-1122			
t.						
voir	ALMOST AS	COOL				
your	Cam aut :	TC (1 / - T = 0)	-			
	NO	ICCL DELLERG	41			
t	455					
t for						
	465					
oduct	//					
	465					
oduct	110	H	- 0.00			
ou had	140					
V4 Hau	4€S					
	current ves	Current Weekly Usage YES OK OK N/A es es, etc) NO sidne NO, RTASS N/A tt., better) ALMOST AS your COULDAT NO YES of t YES oduct Soduct Soduc	Current Weekly Usage Vo. Mech. Using Product	Current Weekly Usage No. Mech. Using Product User's Response User's Response User's Response User's Response VES No. Mech. Using Product I to the season of the se		

Ai	RMEN	Jan Zavas	_	Product LD.	
		TOU E TUAL	176 5	IMPLE GREE	
	Tarme of Class			W. T.	
	(Circle C	ing Performed ine Only)			
E	rake Cleaning	Engine Degressing	Cor	buretor & Fuel Inje	
_			Car	System Cleaning	
urrent V	Veekly Usage	No. Mech. Tising Product	T. D.	4	
		/		Test Product Weekly Use	
				-114	
		User's Respon	ise		
_					
	465	+			
	765				
	N/A				
3		**			
s, etc)	NO				
	NO				
it have an objectionable odor id it leave an unacceptable residue		THE PROPERTY OF THE PARTY OF TH			
duc	NO .				
- 4	MO.				
- a 9					
octter)	AS GCCD.			100	
our	A	E01 100 100			
_		KNOW.			
10 m					
for	76.3				
	YES				
duct			-		
1	YES				
duct					
sive)	NO, PREFER	Brik CLEAN	0		
u had	465,	The state of the s			
	7/4-				
	s, etc) r due cetter) our	465 465 N/A s, etc) NO NO due NO N	User's Respon 465 465 465 N/A s, etc) NO NO NO NO CONT NO CO	User's Response User's Response	